











responding to a need













Responding to a Need

Ten years ago, our region was marked by vacant Main St. buildings and a rapidly deteriorating housing stock. Our senior population was projected to double in the next 10 years and housing services were not ready. Community planning efforts showed that people wanted vibrant downtowns full of locally-owned businesses and jobs and amenities that would entice young people to stay; or come back after college.

Woodlands Development Group and Randolph County Housing Authority decided that a Community Development Financial Institution (CDFI) could bring valuable resources to the region, to help residents and local organizations address some or all of these problems.

Woodlands Community Lenders (Lenders) was certified by the Department of Treasury in 2012 and began lending shortly after--providing higher-risk capital and gap financing to small business and real estate projects that could not obtain commercial financing alone.

10 years later, and with nearly 80 businesses and projects financed, we've learned a few things! As we celebrate a decade of work, we take this time

to reflect on 10 aspects of our strategy that have led to success for our borrowers and clients, and positive impact in our communities.



2012-2022















Att and Ashley Kwasniewski were shopping around for startup capital for their craft brewery idea in 2012, just as we opened the doors of Lenders.

None of the commercial banks they spoke to were interested in the pair of 22 year-olds with no credit history, and the amount they were looking for was more than the brand new Lender's funds could provide. So, "Woodlands

introduced us to NCIF," Matt explains. NCIF, now rebranded as Partner Community Capital or PCAP, is a regional CDFI that serves West Virginia. Matt and Ashley were able to obtain loans from both Lenders and PCAP for their downpayment and borrow the remainder from Grant County Bank to purchase their first building and get Big Timber Brewing Company up and running.

When the brewery opened in 2013, it was not a major local employer. "We had to do everything ourselves, on a shoestring



In rural areas, according to the Brookings Institute, small businesses account for as much as 65% of the jobs.

budget," owner Ashley Kwasniewski explained, "I would work six days a week behind the bar and Matt would come in and do a 12hour brew cycle and then come back at two in the morning to filter beer."

But now, nine years later, Big Timber distributes products to retailers large and small

espite being the largest city in Lenders' service area, at just under 7,000 residents Elkins is considered rural by federal standards. According to the Brookings Institute, small businesses account for as much as 65% of the jobs in rural areas, so we see lending to one two-person, Mom or



throughout the state. They have 16 full-time employees including brewing staff, tap room employees, and a construction crew that will stay on even after a new addition is complete. They will add at least another 6-8 staff when the new tap room and kitchen open.

& Pop type ventures, as absolutely critical to supporting the local job economy.

In a case like Big Timber, our initial loan didn't support any new hires, but now the business is a major economic force in the region, bringing in revenue from across the state that will soon

provide 24 jobs right in Elkins.

According to Ashley, Big Timber has, "been growing at about 10 -15% per year, which is about what we can handle."

Sustainable growth must consider sales, production, and staffing capacities because, as Matt explains, "Elkins is limited in terms of human resources. We have to train new staff from the ground up because there's not a source for experienced brewing or food production workers we can pull from."

As the brewery has expanded into their new solar-powered facility and the riverside taproom which, Ashley says, "is everything we ever dreamed of," nears completion their first location is being repurposed into a butcher shop and farm store for Matt's brother's business, The Charm Farm Market and Butcher. Expect postings iob before too long from that venture as 3 well.

Housing Development

vailability of appropriate housing for residents is a critical component of a functioning local economy. Lenders is often able to provide flexible gap financing to allow housing development of all sorts to proceed.

In this case, flexible financing means enabling a developer to fund the purchase of a dilapidated building that has very little value as collateral, or pay for pre-development services that help determine the feasibility of a project.

Lenders has proven to be one of the best sources of financing for our more complicated and impactful housing development projects

--- Dustin Smith



Downtown mixed-use properties, historic rehabs, infill development, and projects that provide workforce and/or income-restricted affordable housing require multiple funding sources. Often the involvement of a CDFI that can absorb and mitigate a share of the risk can complete a package and drive a project forward.

The Golden Rule Belington, Barbour County

- 10 apartment units
- first floor commercial spaces
- historic rehabilitation
- \$45,000 loan funded initial purchase of building and leveraged a \$2.5 million project.



Ongoing Investment

lipTop no longer needs us. The business now has the resources and collateral to qualify for conventional financing. But back in 2012, when Cade and Carrie Archuleta were purchasing a small coffee Tucker business in County, things were a little different.

The \$5,300 we lent, combined with a larger loan a couple of years later, kicked off and then sustained TipTop through a challenging period of growth.

After purchasing Hypno Coffee in 2012, the Archuletas rebranded as TipTop and eventually settled into a Thomas storefront. In 2019 they expanded, opening a second shop in Elkins.

they learned When that their

landlords Thomas were selling the build-

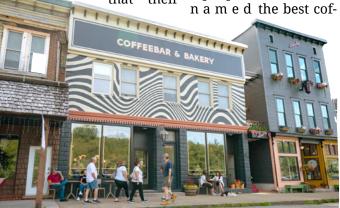
ing, Cade and Carrie managed to purchase a property down the street with market-rate bank financing.

fee shop in West Virginia multiple times by WV Living and is a tourist institution in its own right, attracting coffee afficionados to

After ten years of long hours, hard work, and more investment, TipTop is a local institution, known throughout the state and beyond, as a leader in the industry.

fter a complete renovation, they opened the doors of their new shop in what is now perhaps the most eye-catching building on a block of iconic buildings on Thomas' Front Street. The new shop has had a line out the front door since it opened and has precipitated multiple record sales days for the business.

has TipTop been n a m e d the best cof-



Randolph and Tucker Counties.

This success benefits more than just the business owners. They support the community by hiring many employees, long-term selling locally produced products to their robust customer base. and helping local organizations, schools, and with projects donations, hosting fundraisers, and other communitv initiatives.

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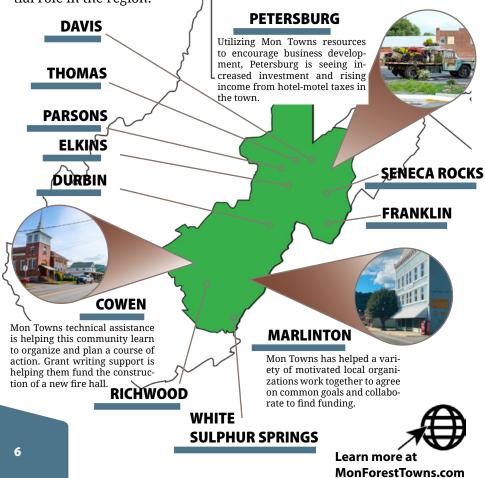


In 2022, nearly 50% of Lenders' portfolio was in real estate projects in the rural downtowns of our region. That same year, we took on the role of fiscal sponsor for a new nonprofit serving 12 towns in the Monongahela National Forest.



Mon Forest Towns hopes to build and maintain a strong regional economy that thrives on sustainable recreation, tourism, healthy landscapes, and active land management while preserving the character of our towns.

Josh Nease is Mon Forest Towns' founding Executive Director and is steering the organization towards greater impact and an increasingly influential role in the region.



Technical Assistance

e offer a wide variety of Technical Assistance (TA) designed to help new or growing businesses or non-profits develop the skills they need to succeed. We've helped 64 businesses in just the past year, contributing over \$200,000 in technical assistance services.

usiness planning for the Grand Slam Grill in Parsons made apparent its need for logo development and menu design. Local artist Nanette Seligman, LLC was hired to create these marketing tools using graphic design skills she learned through a technical assistance grant to her business!





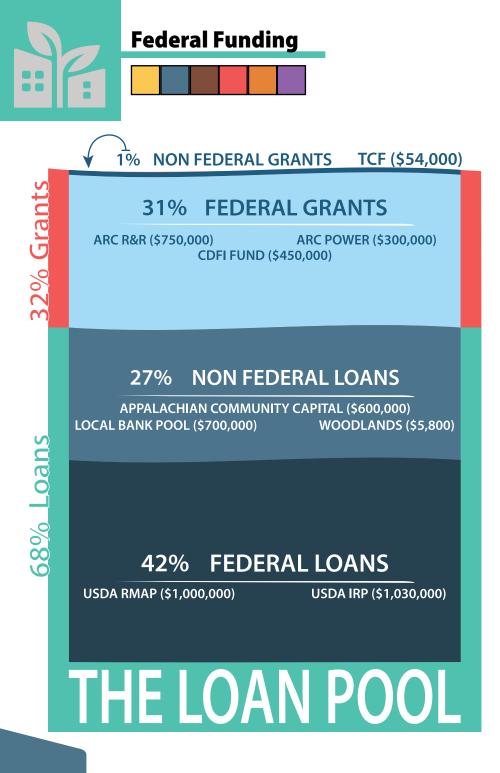
utdoor adventure center, Experience Learning, used Lenders' TA to help the organization develop a strategic plan, envision the infrastructure needed to accomplish their vision, and develop marketing materials to share that vision more widely.

hen remote infrastructure workers vacated a makeshift campground in Huttonsville, owner John Bell imagined a full-service campground complete with food service, onsite fishing, archery and a music venue. Marketing material development provided by Lenders will spread the word about Johnny B's Campground.





ovely Pain Piercing found a vacant storefront in downtown Philippi to house their new business and Lenders was able to contract a local law firm to develop a sublease for the business, enabling them to offer the unused space to another startup entrepreneur.



Local Bank Support

s a CDFI focused on small business development, Lenders is a complement to local banks' loan programs, not a competitor.

Hoy Ferguson, President of Davis Trust Company in Elkins explains that, "working with Woodlands Community Lenders allows banks like Davis Trust Company to support growing local businesses while mitigating some of the potential risks associated with a start up or large project."

When Lenders is able to assume some of the risk it, "opens many avenues of financing options for local businesses," according to Ferguson.

Our goal is to increase the bankability of existing businesses and help more small businesses get a foothold and survive in our service area. We fulfill our mission of fostering community revitalization by first providing access to capital and techni-



Lenders is allowing business owners to enter the market with more education and options which leads to a greater chance of success for both the owner and the financial institution they choose.

-- Hoy Ferguson

cal assistance. Our most successful clients then graduate to being able to secure their financing needs without our help.

Ferguson says that, "having a local Community Development Financial Institution has allowed Davis Trust Company to help finance many different businesses across our region that otherwise may not have been bankable. Lenders is allowing business owners to enter the market with more education and options which leads to a greater chance of success for both the owner and the financial institution they choose."

As you read through this report, you will notice that many of the businesses featured here have benefited from our ability to work with and combine funding from local banks like Davis Trust Company, Grant County Bank, First Community Bank, Citizens Bank of WV, and other CDFIs like Partner Community Capital.



Community Partners

The mission of our county Economic Development Authorities, or EDAs, so closely aligns with Lenders' work that they have become some of our strongest and most dynamic community partners.

We have partnered over the years by referring small businesses to one another for lending and advising, fa-



cilitating a workforce housing task force and housing design process, holding small business pitch contests, and collaborating on grant programs.

Woodland's participation in a loan can be the difference between a business becoming reality or remaining just a good idea.

--- Steve Leyh



Director of the Tucker County EDA, Steve Leyh, commented that "Lenders plays a vital role in empowering Tucker County entrepreneurs with technical expertise and facilitating access to capital, especially for those individuals' facing challenges in securing more traditional loans. Lenders' participation in a loan can be the difference between a business becoming reality or remaining just a good idea."

As each county EDA works to retain, grow, and attract new businesses, the capital and services provided by Lenders have helped to help create and sustain jobs and provide tangible economic development.





Carla and Jason Kaposy felt compelled to make an investment that could be pivotal in spurring economic development in their hometown of Petersburg, a Mon Forest Town in Grant County with just over 2000 residents.

Lenders was able to be a catalyst for the success of this project, offering assistance with Historic Tax Credits and flexible collateral requirements to make this \$3 million project work.



Their vision involved the preservation and revitalization of The Hermitage Motor Inn, a historic hotel built in 1841 that had fallen into disrepair and no longer offered nightly lodging. The Hermitage has significant cultural and architectural importance to the community and is located on a main thoroughfare in town.

n investment of this size required the participation of multiple community banks and Lenders.

Lenders was able to be a catalyst for the success of the project, offering technical assistance to apply Historic Tax Credits and flexible collateral requirements on equipment financing totaling \$60,000, to make the \$3 million project work. The Hermitage Inn and Taphouse has since created many jobs and provides an unparalleled dining and lodging experience.



Woodlands Team



2022-23 Board of Directors: Sandra Frank, President Becky McClung, Vice President Carol Carter, Ph.D., Secretary Mark Doak, Treasurer Matt Osborne Dean Ahern Robbie Morris

Current Staff:

Dave Clark, Executive Director Christy Tribble, Chief Financial Officer Karen Jacobson, Loan Fund Manager Tena Crites, Loan Officer Eileen Prosser, Bookkeeper Marti Jefferson, Business Advisor Emily Wilson, Program Manager Katie Wolpert, Communications Robin Mickett, Operations Manager Josh Nease, Mon Forest Towns

Past Staff:

Janet Preston, Assistant Director Heather Hanna, Business Coach Jennifer Poling, Business Developer Ashleigh Sickler, Lending Specialist Anne Jones, Business Coach

2022 Financials

AS OF DECEMBER 31, 2022

STATEMENT OF ACTIVITIES

GRANT REVENUE	\$	561,325	PROGRAM SERVICES \$	457,250		
INTEREST INCOME		96,257	MANAGEMENT & GENERAL	129,784		
OTHER INCOME		7,200				
TOTAL SUPPORT & REVENUE	\$	664,782	TOTAL EXPENSES \$	587,034		
CHANG	E II	N NET ASS	S +77,748			
TOTAL NET ASSETS			\$ 2,169,617			

STATEMENT OF FINANCIAL POSITION

ASSETS		LIABILITIES & NET ASSETS			
UNRESTRICTED CASH	\$ 638,814	PAYABLES	\$	17,336	
RESTRICTED CASH	1,490,344	RIGHT OF USE LIABILI	TIES	141,151	
GRANTS RECEIVABLE	201,185	NOTES PAYABLE		2,435,170	
LOANS RECEIVABLE	2,223,225			2,100,170	
PROPERTY & EQUIPMENT	Г 68,555	NET ASSETS DONOR RESTRICTE	D	1,147,783	
RIGHT OF USE ASSETS	141,151	UNRESTRICTED		1,021,834	
TOTAL \$	4,763,274	TOTAL	\$ 4	4,763,274	

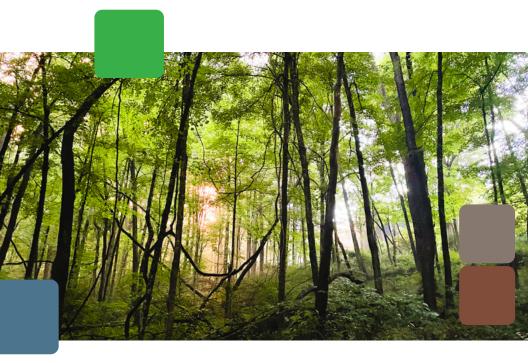
Complete audit documents available at woodlandswv.org/audit

Many thanks for ongoing funding support from:

Claude Worthington Benedum Foundation Appalachian Regional Commission US Department of Agriculture, Rural Development WVEDA



Serving Randolph, Barbour, Tucker, Grant, Preston, Pendleton, Pocahontas, Upshur, Webster Counties





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